

# GOVERNMENT DEGREE COLLEGE

RAYACHOTY, ANNAMAYYA DISTRICT, A.P. 51626

(Accredited with C grade by NAAC)

## Department of Computer Science Academic Year 2020-2021



Date : 06-02-2021

### CIRCULAR

This is to Inform all the students that the Department of Computer Science is organizing Carrer Guidance Program Technical support specialist. The program details are as follows:

Date : 08-02-2021

Time : 03.00 PM TO 04:00 PM

Venue : Virtual Class Room

The resource person for this program is Mr. S.A. Jeelani Basha, MCA., Lecturer in Computer Science at Government Degree College, Rayachoty.

The aim of the Program is to be provide detailed guidance and presentation strategies for students aspiring to pursue Technical support specialist Job in software industry and other sectors where Technical supports are required.

### The Objectives of the program are :

#### Technical Skills:

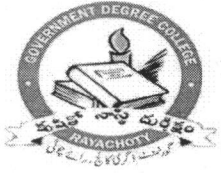
1. Troubleshooting Expertise : Ability to diagnose and resolve technical issues related to hardware, software, and network systems.
2. Operating Systems Knowledge : Proficiency in common operating systems such as Windows, macOS, Linux, etc.
3. Hardware Knowledge : Understanding of computer hardware components and peripherals.
4. Software Applications : Familiarity with various software applications and their configurations.
5. Networking : Basic knowledge of networking concepts such as TCP/IP, DHCP, DNS, VPN, etc.
6. Remote Desktop Tools : Experience with remote desktop applications to assist users remotely.

All the students are encouraged to attend this valuable session. Your active participation will greatly benefit your job opportunities in the real world.

Yours faithfully,

SHAIK ABJAL JEELANI BASHA  
Lecturer Computer Science  
GOVERNMENT DEGREE COLLEGE  
RAYACHOTY

Dr. Syed. Vasiullah Bakhtiyari  
Principal  
GOVERNMENT DEGREE COLLEGE  
RAYACHOTY



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## Department of Computer Science



Department	Computer Science
Name of the Activity Conducted	Carrer Guidance Program on Technical support specialist
Conducted Date	08-02-2021
Resource Persons details	S.A. Jeelani Basha, Lecturer in Computer Science
No of students participated	12
Aims & Objectives	<p><b>Aim</b></p> <p>To Provide detailed guidance and preparation strategies' for students aspiring to pursue Technical support specialist opportunity.</p> <p><b>Objectives :</b></p> <p><b>Technical Skills:</b></p> <ol style="list-style-type: none"><li>1.Troubleshooting Expertise : Ability to diagnose and resolve technical issues related to hardware, software, and network systems.</li><li>2. Operating Systems Knowledge : Proficiency in common operating systems such as Windows, macOS, Linux, etc.</li><li>3.Hardware Knowledge : Understanding of computer hardware components and peripherals.</li><li>4.Software Applications : Familiarity with various software applications and their configurations.</li><li>5.Networking : Basic knowledge of networking concepts such as TCP/IP, DHCP, DNS, VPN, etc.</li></ol>

	<p>6. Remote Desktop Tools : Experience with remote desktop applications to assist users remotely.</p>
<p><b>Brief report of the Activity</b></p>	<p>The Department of Computer Science is organizing Carrer Guidance Program on Technical support specialist.. The program was conducted on 08-02-2021 by Mr. S.A.Jeelani Basha, Lecturer in Computer Science.</p> <p><b><u>Over view of Technical support specialist</u></b></p> <p>S.A. Jeelani Basha provided a Technical support specialist extensive of the entrance examination. He explained the importance of the examination and the opportunities it offers for Multi National Companies</p> <p><b>Syllabus and Examination Pattern</b></p> <p>Detailed insights were shared on the syllabus and examination. This included the types of questions, making schemes, and important topic to focus on.</p> <p><b>Preparation Strategies' :</b></p> <p>The session included effective preparation strategies', study plans and tips on how to manage time during the examination. Emphasis was placed on understanding fundamental and regular practice.</p> <p><b>Resource Materials</b></p> <p><b>Mock Test and Previous Question Papers</b></p>

**Motivation and Guidance**

**Communication Skills**

**Attendance :**

The program was attended 12 students. The enthusiastic participation of the all Final year students reflected their keen interest in pursuing job on Technical support specialist

**Conclusion :-**

The Carrer Guidance program on Technical support specialist was highly informative and beneficial for the all final year students. The detailed guidance and strategies' provided by S.A. Jeelani Basha have equipped the students with necessary knowledge and confidence to prepare effectively acquire job as a Technical support specialist. The Department of Computer Science plans to conduct more such sessions in the future to continuously support the academic and career aspiration to all students of the College.

Photo



Signatures

S. Noor Mohammad.
B. Bansi.
S. Veera Bhanu.
D. Kiran Kumar
K. Malikarjuna Reddy
M. Babji Naik.
M. Siva Kumar
S. Venkatesh Reddy
T. Harikumar.
S. Shabeer Ahmed
P. Venkatesh
G. Venkatesh.
B. Gopinathulu